

Technology Management

NETWORK MANAGED SERVICES

- -Managed WAN/LAN Service
- -Managed VPN Service
- -Managed IP Telephony Services
- -VoIP Management
- -Managed Wireless Network Service
- -Traffic/Bandwidth
- -Performance Management
- -Remote Technical Support
- -Multi Vendor Maintenance

INFRASTRUCTURE SECURITY MANAGED SERVICES

- -Managed Firewall Service
- -Managed IDS/IPS Service
- -Managed Proxy Service and Content Filtering
- -Managed Anti-virus/Anti-spam
- -Unified Threat Management
- -Log Management
- -AAA/Identity Management

PLATFORM MANAGED SERVICES

- -Cloud Computing Services
- -Data Center Services
- -Co-Location Services
- -Back-up and Recovery Services
- -Managed Back-up Services
- -Managed Storage Services
- -Managed Desktop Services

ENTERPRISE MANAGEMENT MANAGED SERVICES/ ENTERPRISE COMPUTING MANAGEMENT

- -Monitoring
- -Incident Management
- -Administration
- -Troubleshooting

- -Reporting

END-USER COMPUTING MANAGED SERVICES

- -IT Help Desk Service
- -Remote Desktop Management
- -Desk-Side Support
- -Managed Exchange Service
- -Managed Active Directory Service

ENTERPRISE MOBILITY SOLUTIONS / BARCODE AND RFID MANAGED SERVICES

IT STAFF AUGMENTATION